



*Learning together, valuing all,
enjoying and achieving*

SEN Complaints.

If there are any concerns relating to the provision for children with SEN or EAL these will be dealt with in the first instance by the class teacher and SENCO/EMA Co-ordinator, then, if unresolved, will be escalated to the Headteacher.

In the case of an unresolved concern, or if the issue is registered as a formal complaint, the issue should be taken through the general Governors' Complaints Procedure (see separate Complaints Policy). The governor with specific responsibility for SEN/inclusion may be involved if necessary.